Cookie Policy

In this policy we use the terms "Re-turn", "we", "our" and "us" to refer to DRSI CLG, trading as Re-turn, which is a registered company (Companies Registration Office number 714670) and our registered office is at Red Cow Interchange Estate, 1 Ballymount Road, Clondalkin, Dublin 22.

What are Cookies and why do we use them?

The Re-turn website use cookies helps provide you with a good experience when you browse the Re-turn website and also allows us to improve same.

A cookie is a small removable data file of letters and numbers that is stored on your web browser or the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive and are only used by us to allow you to use the Re-turn Website in the most efficient manner.

You can choose to have your computer warn you each time a cookie is being sent or you can choose to turn off all cookies. You do this through your browser settings. Please note, however, that by deleting our cookies or disabling future cookies you may not be able to access certain areas or features of the Re-turn website.

We also work with other companies who use tracking technologies, including web beacons and pixel tags, to serve ads on our behalf across the internet. These companies may collect non-personally identifiable information about your visit to the Re-turn website and about your interaction with our communications, including advertising and e-mails. If you object to web beacons, we recommend that you follow the instructions for deleting existing cookies and disabling future cookies. We will still know how many of our e-mails are opened and we will automatically receive your IP address, a unique identifier for your computer or other access device but we will not identify you as an individual.

We use the following cookies:

- **Strictly necessary cookies:** These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these

cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.

- **Analytical or performance cookies:** These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our site. They help us to know which pages are the most and least popular and see how visitors move around the site. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our site and will not be able to monitor its performance.

- **Functionality cookies:** These are used to recognise you when you return to the Re-turn website. This enables us to personalise our content for you and remember your preferences (for example, your choice of language or region).

- **Targeting cookies:** These cookies record your visit to the Re-turn website, the pages you have visited and the links you have followed. We will use this information to make the Re-turn website and the advertising, if any, displayed on it more relevant to your interests.

You can find more information about the individual cookies we use and the purposes for which we use them in the below table:

Cookie Name	Cookie Type	Purpose	Expiration time
_ga	Google Analytics	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years
_gid	Google Analytics	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	24 hours

_fbp	Facebook	Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers.	3 months
_hjid	Hotjar	This cookie is set when the customer first lands on a page with the Hotjar script. It is used to persist the random user ID, unique to that site on the browser. This ensures that behaviour in subsequent visits to the same site will be attributed to the same user ID.	1 year
exp_anon	ExpressionEngine	Determines whether the user's username is displayed in the list of currently logged in members.	1 year
exp_cp_last_site_id	ExpressionEngine	MSM cookie indicating the last site accessed in the control panel.	Session
exp_csrf_token	ExpressionEngine	A security cookie used to identify the user and prevent Cross Site Request Forgery attacks.	2 hours
exp_flash	ExpressionEngine	Control panel user feedback messages, encrypted for security.	1 day
exp_last_activity	ExpressionEngine	Records the time of the last page load. Used in conjunction with the last_visit cookie.	1 year

exp_last_visit	ExpressionEngine	Date of the user's last visit. Can be shown as a statistic for members and used by the forum to show unread topics for both members and guests.	1 year
exp_remember	ExpressionEngine	Determines whether a user is automatically logged in upon visiting the site.	2 weeks
exp_sessionid	ExpressionEngine	Session id, used to associate a logged in user with their data.	1-2 hours
exp_tracker	ExpressionEngine	Contains the last 5 pages viewed, encrypted for security. Typically used for form or error message returns.	Session
exp_visitor_consents	ExpressionEngine	Saves responses to Consent requests for non-logged in visitors.	1 year
<u>OptanonConsent</u>	CookiePro	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users' browser, when consent is not given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.	365 days
OptanonAlertBoxClosed	CookiePro	This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and, in some cases, only when they actively close the notice down. It enables the website not to show the message more than once to a user. The cookie has a one-year lifespan and contains no personal information.	365 days

PHPSESSID	ExpressionEngine	PHP session cookie associated with embedded content from this domain.	Session
__cfduid	Bootstrap CDN	Cookie associated with sites using CloudFlare, used to speed up page load times. According to CloudFlare it is used to override any security restrictions based on the IP address the visitor is coming from. It does not contain any user identification information.	30 days
_ga_0J6DR91X1S	Google Analytics	Registers a unique ID that is used to generate statistical data on how the visitor uses the Re-turn website.	730 days
_gat	Google Analytics	This cookie name is associated with Google Universal Analytics, according to documentation it is used to throttle the request rate - limiting the collection of data on high traffic sites. It expires after 10 minutes.	Session

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

Enabling/Disabling Cookies

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of the Re-turn website.

For more information about managing cookies and how to stop cookies being installed visit https://www.allaboutcookies.org/manage-cookies/

Contact information: If you have any queries in relation to this policy, please contact us at data@re-turn.ie